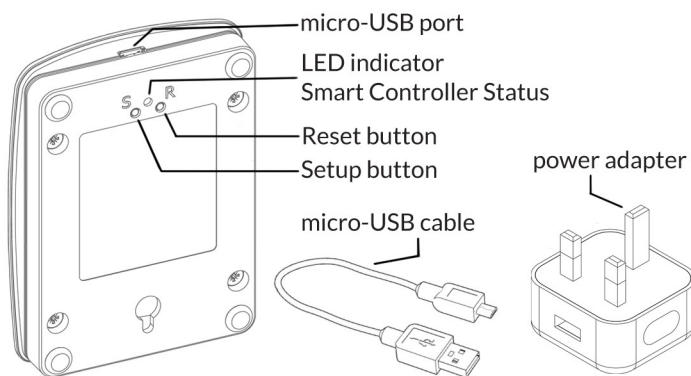


## SETUP CODE




L2019

Getting to know your  
Smart Controller

## Smart Controller Status:

Flashing blue - Hotspot available  
 Flashing green - Connecting to the WiFi network  
 Pulsing cyan/blue-green - Connected to the Internet

## Getting Started

- Download the Neo Smart Blinds app**  

 Download the app to your phone or tablet by searching **Neo Smart Blinds** on Google Play or the App Store.  
 Note: Do not install Neo Smart Blinds Blue
- Plug in your Smart Controller in reach of your home WiFi**  
 Choose a place not too far from your home router or a place you know has good WiFi signal strength. You will be able to change its location after, if necessary.
- Create an account and choose the setup code written on the cover**  
 After opening the app, tap on Create one to create a new account. Enter a valid email address and choose a password, select the region time zone from the place where the Smart Controller will be located. Choose the setup code written in the cover and tap on Register.
- Follow the app step by step to add the Smart Controller**  
 Have in hand the home WiFi password. It will be necessary to connect the Smart Controller to the Internet.  
 Note: Some Android users won't be connected quickly to the hotspot. If it is the case, please wait about 10 seconds before returning to the app. During this time, your device may notify you that the hotspot does not have Internet access, and will prompt you whether you want to remain connected. You need to select the option that will allow you to keep connected before returning to the app.

## System requirements

- A strong WiFi signal (3 bars or more) in the location where you will setup your Smart Controller
- The Smart Controller only supports 2.4GHz WiFi (IEEE 802.11b/g/n), not 5GHz. WiFi security needs to be set to WPA-PSK or WPA2-PSK.
- A smartphone or tablet running Android 5.0 (Lollipop) or higher, or iOS 8 or higher is needed.

## Troubleshooting

**The home WiFi doesn't appear in the step 4**

Try rescanning, if the problem persists, you will need to reposition the Smart Controller to a place with stronger WiFi signal. In this case, exit the process (tap on the menu, then tap Your Rooms), replace the Smart Controller and start over.

**The Smart Controller LED in the bottom is not blinking blue  
The process fails in the last step**

Press the S button for 10 seconds, then press the R button once and start over. Pay special attention when typing the WiFi password.

## Need More Help?

Visit [www.louvolite.com/home-hub/app-troubleshooting/](http://www.louvolite.com/home-hub/app-troubleshooting/) for detailed information about how to use the app and troubleshooting

## Integrations

**Smart home devices**

Visit [www.louvolite.com/home-hub/connection-home-hub/](http://www.louvolite.com/home-hub/connection-home-hub/) for detailed information about connecting to Amazon Alexa and Google Home.

**Control4**

Please send an email to [smart.support@louvolite.com](mailto:smart.support@louvolite.com) with your name, your email and your company's name. This information is necessary to always send to you any further driver update.

**Legal Information****FCC**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

**Contains transmitter module FCC ID: COFWMNBM11**

To comply with FCC/IC RF exposure limits for general population/ uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

**IC**

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- This device may not cause interference; and
- This device must accept any interference, including interference that may cause undesired operation of the device.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS102 and users can obtain Canadian information on RF exposure and compliance.

**Contains transmitter module IC:****10293A-WMNB11**

This End equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

